

## Terms of Service:

Since beginning, SHAAARQ-AAA Personified have continuously improved and developed our water tanks, and we happily stand behind their quality. Our tanks comes with an exclusive

warranty upto 10 years against any manufacturing defects caused due to material & workmanship within company's guidelines/policy, giving our customers peace of mind.

Due to our stringent quality policies, we rarely have issues with our tanks, but in the unlikely event that something does go wrong, we are here to support and help our customers

## Rotomoulded Water Tank Warranty Guidelines/ Policy:

Warranty policy in respect of ROTOMOULDED tanks@SHAAARQ-AAA Personified.

### What is covered?

SHAAARQ- AAA Personified warranted against manufacturing defects only, that if any manufactured plastic water tank is proven to be defective in material and workmanship within warranty term, and SHAAARQ-AAA Personified is notified within 7 days after such defect is discovered, and a factory representative has the opportunity to inspect the tank or photographs of the tank in its operating location, SHAAARQ-AAA Personified will(at company option) either repair the said part or supply a replacement part. SHAAARQ-AAA Personified maximum liability for a claim made under this warranty is limited to  $(A \times B/C)$  where A= Original purchase price, B= Number of years of the warranty period remaining and C= Total warranty period of your tank.

### What is not covered?

This Standard Limited Warranty does not apply to damage resulting from mishandling, misuse, post factory modifications, improper application of recommended materials, neglect, material wear, freezing tank or surroundings, accident, excessive ground water or improper installation or maintenance, damage caused due to natural disaster, freight or delivery charges relating to repair or replacement. Said part will not be considered defective if it substantially fulfills performance specifications. Tanks are not warranted against colour fading, tank

lid/cap is not covered in this warranty. Failure to follow instructions will void warranty.

## **Water Tank Installation Instructions:**

- \* Base surface upon which the tank is to be rested should be firm, level and stable with atleast 250mm greater in diameter than the tank. Application of loose sand, dust, SiO<sub>2</sub> or gravel to be strictly prohibited beneath your tank.
- \* Base surface is to be totally free from pointed or sharp objects.
- \* Heavy equipments should never be mounted on the sides of your tank, all pipes and valves should be fully supported
- \* Appropriate machinery, tools and tackles to be used for installation and connections.
- \* Installation and fittings to be carried by professional and trained plumbers
- \* Only water is to be stored in your tank.
- \* Additional support is to be provided to the pipes connected to your tank else may result in damage of tank side walls.
- \* For better tank life, use 0.75-1.25 inches pipes for 500L-1000L, 1.5-2.0 inches pipes for 1500L-3000L tankages.